

# £1 million depot upgrades to improve customer satisfaction

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ScotRail has installed new equipment at train depots to help improve customer satisfaction on Scotland's railway.

Upgraded Control Emission Toilet (CET) discharge facilities have been installed at Yoker and Eastfield stabling depots, with further investment planned at Fort William station, allowing more trains to be serviced simultaneously.

Since 2015, ScotRail has expanded its train fleet with the arrival of brand-new Class 385s electric trains, refurbished Inter7City high-speed trains and refurbished Class 320s. The additional trains and growing popularity of rail travel put pressure on existing equipment to cope with the demand.

ScotRail's fleet of Class 385s, which can operate with up to eight-carriages, use Eastfield stabling depot near Glasgow as a servicing hub, while Yoker depot is home to many electric trains used in the Strathclyde area. The new facility at Fort William will also service the new Caledonian Sleeper trains and expanded timetable on the iconic West Highland Line.

The £1 million project was funded through Network Rail's Control Period 5 Scottish Network Improvement Fund, where investment was made available to deliver enhancements to the rail network and services.

ScotRail Project Manager Alisdair Tennant said: “The installation of the new equipment at these depots mean more trains can now be serviced at the same time.

“This will allow the depot team to get trains back in passenger service faster and with the high level of cleanliness our customers expect.”