

# Passengers invited to share their views on the redevelopment of Worcester Foregate Street station

February 11, 2019



*Image credit: West Midlands Railway*

Passengers at Worcester Foregate Street are invited to share their views on plans for the redevelopment of the station.

West Midlands Railway is investing over £1m into upgrading the concourse area and improving customer facilities.

The redevelopment is set to include an automated gate line, new retail unit, additional ticket vending machines and new help points. Upgraded digital information screens are also set to be installed, along with a new CCTV system to improve security for both customers and staff.

Up to 130 trains per day call at the station, serving over two million passenger journeys every year. While overall customer satisfaction at railway stations across the region is currently at 85%, West Midlands

Railway is continuing to invest in station facilities to see that figure increase.

Brenda Lawrence, head of stations for West Midlands Railway, said: “The £1m investment being made at Worcester Foregate Street station will significantly improve the experience for passengers travelling to and from the station. We want to build on the current facilities available and modernise the overall feel of the concourse area. While we are working through potential designs and layouts, we are keen to get the input from those who will be using the station everyday, as they will be the main beneficiaries of this work.”

The plans on display will include a provisional layout option for the station, with final designs confirmed at a later date.

The work is part of a £3.2m investment being made by the train operator across the network to enhance retail facilities at stations.

The public consultation event will be taking place at the station on Friday 15 February, between 1500 and 1830. West Midlands Railway staff will be joined by representatives from West Midlands Rail Executive, and customers will have the opportunity to comment on initial proposed designs for the station.

For those who are unable to attend the event. The proposed plan and a feedback form will be available **from Friday 15 February until Friday 1**

**March** at [www.westmidlandsrailway.co.uk/WFSredevelopment](http://www.westmidlandsrailway.co.uk/WFSredevelopment)