

£5 million property upgrade for Glasgow Central Station

November 13, 2023



Glasgow Central station will benefit from a year-long property project which will see more than £5 million spent to enhance the passenger experience at the station.

Scotland's busiest station will see work begin on 15th November, carried out in three phases, with the project due to be completed by next winter.

The project benefits passengers by:

- Reconfiguring the layout and occupation of a number of existing retail units on the station concourse.
- Improving and increasing the retail and commercial offering providing station users with a wider choice of retail within the station.
- Create a new multi-faith room in the customer lounge on the unpaid side of the ticket gates.

- Create and enhance access from the Station to Caledonian Chambers by improving overall accessibility and linkage.
- Refurbishment of space within Caledonian Chambers to improve the overall quality, use and experience.
- Step-free station reception will be created on the concourse level of Caledonian Chambers.

The refreshed retail layout will see more choice for customers. In the short term, this will mean the closure of Beer House and Upper Crust, with Burger King temporarily closed before it moves to another unit in the station.

Conor McLaughlin, Scheme Project Manager at Network Rail, said: “We are excited to be making this multi-million-pound investment to benefit passengers at Glasgow Central.

“We hope to create a broader range of retail for passengers and station users thereby improving the experience at the station.

“We are changing the layout and occupation of several existing retail units on the station concourse which involves relocating tenants, creating new retail units, making some units larger and refurbishing office accommodation.

“We will provide updates throughout the project and would like to thank passengers for their patience while this work is underway.

If you have any questions about this work, you can contact Network Rail’s 24-hour national helpline on 03457 11 41 41. For the latest information and progress updates follow on Twitter @NetworkRailScot.

The work follows the recent announcement of a £13.3 million upgrade for customer information in Scotland’s busiest stations, which includes Glasgow Central.

Further details about the project can be found [here](#).

Photo credit: Network Rail