

## Arriva Rail London appoints head of performance delivery

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Arriva Rail London has appointed Jon Bradley as head of performance delivery, a newly created role in the operations team.

Jon brings a wealth of experience to this new role, having worked in operations and performance at a number of UK train operating companies, including c2c, London Overground (LOROL) and MTR-Elizabeth Line.

Matt Pocock, Operations Director at Arriva Rail London (ARL), said: "We are delighted to have Jon join the ARL family. As a seasoned performance professional with over 10 years' experience working in the UK rail industry, Jon will be an incredible asset in driving performance improvement.

"This new role is just one of the steps we are taking to ensure effective operations that provide the best possible service for our customers."

Photo credit: Arriva Rail London