

Barcode readers help speed things up for eTicket users

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Southern has installed more barcode readers at its stations to help passengers using smartphone eTickets.

The additional readers mean there's now 100% coverage at ticket gates, cutting queues at Angmering, Ashted, Barnham, Bexhill, Bognor Regis, Dorking, East Grinstead, Haywards Heath, Lancing, Leatherhead, Littlehampton, Polegate and Reigate.

Southern says about 50% of tickets sold in the UK are digital.

- **Services to increase on Great Northern, Southern and Thameslink from May**
- **Two Southern Rail stations are getting step-free access improvements**
- **Great Northern, Southern and Thameslink fit life-saving defibrillators to every one of their stations**

Chris Fowler, customer services director, said: "Barcode eTickets are quick to buy and convenient to use so we're steadily adding them to more and more ticket gates across our stations to make life easier for our customers."

Jacqueline Starr, chief executive officer at the [Rail Delivery Group](#), said: “We’re making it easier for people to buy train tickets with people rapidly switching to buying online and now using digital tickets for half of all journeys. Investment in smart ticketing across the network has made train travel quicker and easier as people can get their ticket straight to their phone.”