

c2c provides advice to help returning commuters to travel with confidence

September 6, 2020



South Essex train operator c2c is providing commuters with a 'travel with confidence' checklist as more people are expected to resume travelling by rail.

The helpful five-point guide is intended to reassure customers who have not travelled in the past six months by providing simple steps that they can take to be confident about their commute:

- Travel using the c2c Smartcard (or contactless payment within the London area), to eliminate any need to queue for tickets in the morning and reduce contact with other people
- Wear a face covering, unless you have a valid exemption in which case you can apply for **one of c2c's free badges**
- Travel at quieter times, with much more free space currently available on trains that arrive in central London after 07.30am
- Wash your hands before and after your journey, and you can take advantage of the free hand

sanitiser we are providing at every station

- Keep apart, by maintaining your distance from others onboard and heading for the back carriages of the train, where there tends to be more spare space

c2c has signed up to National Rail's UK-wide 'Travel Safe Pledge'. This means we are maximising the space available by running every train as at least 8-carriages, and increasing cleaning levels at our trains and stations. We are also providing more information on which trains are busiest and what times are comparatively quiet, with information updated weekly

at: <https://www.c2c-online.co.uk/our-network/timetables-and-service-alterations/>.

c2c Managing Director Julian Drury said: "We are seeing a slow but steady increase in passenger numbers, and we know the return of schools means more parents will resume commuting. Our helpful checklist is intended to help people who haven't travelled recently to be confident about their commute, and be reassured about the steps c2c has taken."

c2c has also published a code of conduct aimed for school pupils travelling by train and their parents, available

at: <https://www.c2c-online.co.uk/media-centre/latest-news/c2c-urges-returning-school-pupils-to-follow-travel-code-of-conduct/>.

Photo credit: c2c

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