

Chiltern Railways launch new Accessibility Panel

February 8, 2021



Chiltern Railways are inviting customers with lived experience of disability to join their new Accessibility Panel, helping to create a more accessible rail network and shape future policy.

The new Accessibility Panel will have a maximum of eight members who will meet four times a year and will be made up of people with both visible and non-visible disabilities.

Members will help shape policies and practices by offering scrutiny, advice and recommendations on projects presented at panel meetings. Potential projects include train or station refurbishments, major timetable changes and reviewing Accessible Travel policies.

Chiltern Railways' Commercial and Customer Strategy Director Eleni Jordan said: "We are delighted to be launching our new Accessibility Panel. Those who join the panel will really help Chiltern to continue to improve accessibility on our trains and stations, ensuring we provide an enjoyable journey for all customers."

Membership is by application and while the role is voluntary, panel members will be paid for attendance at

meetings in recognition of their commitment and expertise. Applications are encouraged from people who live locally and travel on Chiltern Railway services.

Customers with a lived experience of disability and a passion for accessible public transport who want to join the panel should visit the Chiltern Railways website for further details and information on how to apply: www.chilternrailways.co.uk/accessibility-panel. The deadline for applications is Friday 26th February.

Photo credit: Chiltern Railways