

## CrossCountry supports mourners at Edinburgh Station by making train available overnight

September 15, 2022



CrossCountry supported passengers who had been to pay their respects to Her Majesty Queen Elizabeth II at St Giles Cathedral by stabling a train at Edinburgh station overnight to shelter any passengers waiting for early morning services.

The train was held on Platform 4 from 2345 for passengers to be able to rest and receive hot drinks and sandwiches. Customers and staff on the train spent the night sharing their memories and stories of the Queen.

Throughout the evening, there was a driver and engineer on the train as well as a train manager, catering and customer service colleagues to provide support for anyone who needed it.

In addition, LNER, Scotrail, National Rail and British Transport Police increased their staff presence to support passengers with their onward journeys.

CrossCountry Managing Director, Tom Joyner, said: "CrossCountry was honoured to be able to play a small part in supporting passengers who had travelled up to Edinburgh to pay their respects to Her Majesty



Queen Elizabeth II.

"The train acted as a welcoming space for people to wait and seek refreshments before continuing their journeys the following morning. As a cross-border operator, running services across Great Britain, we were proud to be able to help at this significant time for our nation."

The following morning the train returned to Craigentinny for a refuel and clean before continuing with its usual 0806 departure from Edinburgh to Plymouth.

Photo credit: CrossCountry