

Dyer & Butler Completes Installation of UK's Biggest Passenger Information Display at London Victoria Station

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Dyer & Butler, a part of M Group Services, has completed the installation of the UK's biggest passenger information display at London Victoria Station on behalf of Network Rail.

The 5 metre by 2.5 metre full-colour, LED screen is part of Network Rail's 'Putting Passengers First' initiative and is located above the station's metro concourse. The scale of the display allows for further information to be shown and in addition to regular departures information the screen can show platform guidance, safety messages and network disruption information, all in real-time.

Meticulous planning was required to safely remove the existing screens and to install the new frame that the replacement screen is mounted on. The Dyer & Butler project team worked closely with Network Rail colleagues to calculate the size and weight of both old and new components and how to successfully integrate the new design with the existing fabric of the station. The old display screens had been craned in from the back, but this was no longer possible due to the reformed architecture of the station. The old frames were cut out in-situ which required a comprehensive 'working at height' strategy.

Matt Pert, Site Manager at Dyer & Butler, commented: “The project team did a first-class job in making a high-risk working environment safe, whilst keeping disruption at the station and the public to an absolute minimum. We have a long-established relationship with Network Rail and our knowledge of London Victoria Station was a determining factor in our selection for this landmark passenger-led project. Working collaboratively with Network Rail is always a pleasure and this initiative was particularly rewarding to be a part of because we can already see the public benefitting from it.”

John Halsall, Network Rail Southern Region Managing Director, said: “Accurate, real-time, and easy-to-understand customer information is critical to passengers’ experience in stations and is key to putting our passengers first.

“We’re happy to see the introduction of this new technology at London Victoria which, in its prominent position, will provide passengers with even more useful information to help them make more informed decisions about their journey.”

About Dyer & Butler

Dyer & Butler is a multi-disciplined engineering services specialist focused on essential transport infrastructure including aviation, rail and highways, as well as medium scale complex engineering projects. Dyer & Butler is a part of the M Group Services Transport Division. Please visit www.dyerandbutler.co.uk for further information.

About M Group Services

M Group Services delivers a range of essential infrastructure services within the water, energy, transport and telecommunication sectors in UK. The Group has built and maintained relationships with clients over a number of years through operating businesses that include Morrison Utility Services, Dyer & Butler, Magdalene, Morrison Data Services and ID Systems. M Group Services is a trusted employer to c. 9,000 skilled specialists working from 100 locations. www.mgroupservices.com

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