

East Midlands Trains unveils newly refurbished waiting rooms at Leicester

February 1, 2019



East Midlands Trains has invested over £150,000 to provide improved waiting facilities for customers using Leicester station. In a first for the train operator, the waiting rooms have a free water filling station for customers.

The refurbished standard class waiting rooms, which re-open today, 1 February, are located on Platforms 1/2 and 3/4 and also feature new 32 inch departure board screens for customers to easily check their train departures.

To celebrate the opening of the waiting rooms, East Midlands Trains will be giving away 500 free branded re-usable water bottles to customers at Leicester station on Monday 4 February as part of their #EMTreats campaign.

Rachel Rundell, Area Manager, Leicestershire for East Midlands Trains said: "We are really looking forward

to inviting our passengers in to the new look waiting rooms this week.”

“Being the first station on our network to have the water filling stations is fantastic and we look forward to seeing them in our other stations in the future.”

“We hope our customers enjoy the refurbished waiting rooms, particularly during the current spell of cold weather.”

East Midlands Trains is also working on the re-design of the toilets on both platforms at Leicester, with work starting towards the end of February 2019 to improve accessibility.