

# Expansion of InPost lockers at railway stations

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Southern, Thameslink and Great Northern passengers, along with local residents, now have on-line shopping made easier with InPost lockers at over 70 stations, from Cambridgeshire to West Sussex. Huntingdon, Royston, Hadley Wood, South Merton and Aldington are the latest to welcome the highly popular automated parcel machines.

InPost users don't need to stay at home for a delivery, make arrangements with neighbours, collect during specific opening hours, or risk a parcel being purloined from their doorstep. They simply use a QR code, provided to their phone by InPost, to open the locker at a convenient time.

The lockers can also be used to return items to more than 150 retailers. There is no need to print a label – InPost simply sends a QR code to the customer's phone, which is scanned at the locker. The compartment pops open and the customer puts the parcel in. It's that easy.

A send service is also available for customers posting parcels to relatives or friends – especially convenient for this time of year.

The lockers are also fitted with built-in cameras and canopies for weather protection ensuring that parcels stay safe and secure.

GTR's Commercial Director David Gornall said: "Demand for online shopping soared as a result of the pandemic and is only set to continue. With lockers currently at a range of our stations, from small to large, we're looking forward to expanding these services across many others in 2023.

"InPost parcel lockers provide the ultimate convenience for customers to pick up, return or send their parcels whilst commuting. It's a quick and easy service, ensuring customers can fulfil all their parcel needs in one journey. Increasing the number of lockers available allows us to make our customers' lives easier – especially in the run-up to Christmas."

There are now 71 stations with InPost lockers. They are proving so popular that InPost are proposing not only more suitable locations on the GTR network, but also adding more modular units at several stations that already have lockers.

Michael Rouse, CEO at InPost International, said: "Convenience has never been more important to consumers, particularly now that many aspects of our lives – from train travel to shopping habits – have been changed since the pandemic. We know that it can be exceptionally frustrating to have to stay home for a parcel delivery, or waste valuable lunch break time standing in queues to return items.

"That's why we're thrilled to join forces with Govia Thameslink Railway and see our parcel lockers rolled out at over 70 train stations. Not only will this significantly boost convenience – offering passengers a quick and easy way to collect and return their parcels as part of their daily commute or journey across the rail network – it will also help to reinforce the stations as hubs for the local communities."

*Photo credit: Peter Alvey/ Govia Thameslink Railway*