

Greater Anglia carrying out platform extension work

June 16, 2022



Work is going ahead to extend platforms for new ten-carriage trains, Greater Anglia has said.

To enable this it has said they will be using a bus replacement on some routes including for 17 days in a row on the Hertford East line.

Platforms at Hertford East, Ware, Broxbourne and Stratford stations need to be lengthened in the final stage of Greater Anglia's programme to replace every single train on the network with brand-new state-of-the-art trains.

The work is taking place at weekends in June, July and August including a 17-day-stretch of continuous engineering works on the Hertford East Line from Saturday 13 to Monday 29 August.

Greater Anglia will run a rail replacement bus service and Greater Anglia tickets will also be accepted on Great Northern trains from Hertford North to London Kings Cross.

Work is due to take place on the following dates:



- Until 0900 Sunday 26 June, buses replace trains between Waltham Cross and Bishop's Stortford and between Waltham Cross and Hertford East, as Network Rail is also carrying out track maintenance works in the Bishop's Stortford area.
- Sunday 24 July, buses between Waltham Cross and Bishop's Stortford and between Waltham Cross and Hertford East.
- Saturday 30 and Sunday 31 July, buses replace trains between Broxbourne and Hertford East.
- Saturday 6 August, buses replace trains between Broxbourne and Hertford East
- Sunday 7 August, buses between Waltham Cross and Stansted Airport and between Waltham Cross and Hertford East.
- Saturday 13 to Monday 29 August, buses replace trains on the Hertford East branch as shown below.
- Saturday 13 and Sunday 14 August, buses replace trains between Waltham Cross and Hertford East and between Waltham Cross and Harlow Town for local journeys only.
- Monday 15 to Friday 19 August, buses replace trains between Broxbourne and Hertford East
- Saturday 20 and Sunday 21 August, buses replace trains between Waltham Cross and Hertford East and between Waltham Cross and Harlow Town for local journeys only.
- Monday 22 to Sunday 28 August, buses replace trains between Broxbourne and Hertford East
- Monday 29 August, buses replace trains between Waltham Cross and Hertford East and between Waltham Cross and Harlow Town for local journeys only.
- Work to lengthen the platform 11 at Stratford platform will take place at various weekends (expected to be Sunday 31 July, Saturday 6, Sunday 7, Saturday 13, Sunday 14, Saturday 20, Sunday 21, Sunday 24, Saturday 27 August) and Sunday 28 August. Passengers are advised to check for updates at GreaterAnglia.co.uk. Trains will be diverted to London Liverpool Street.

Andrew Goodrum, Greater Anglia's client and programme director, said: "We're very sorry for any inconvenience this work causes our customers, but it's essential so that we can run our new longer trains on this busy commuter route.

"We will make sure that all customers can complete their journeys with our fully accessible rail replacement buses. We'll have extra staff on hand to make the transition between train and bus as easy as possible.

"Customer reaction to our new trains has been fantastic. With their plug and USB points, fast free wifi, air conditioning, improved accessibility features, dedicated cycle spaces and better passenger information screens, our new trains offer a much better travel experience."

No full-size bikes or e-scooters can be carried by rail replacement buses.

Timetables for each of the periods of work will be published on the Greater Anglia website. Updates will also be posted on social media using the hashtag #PlatformWorks.