Greater Anglia makes flexi season tickets available

May 27, 2022

Commuters can now purchase flexi season tickets on ticket machines across the Greater Anglia network.

The flexi season ticket is a bundle of eight day passes for a specific journey between two stations to be used in 28 days. The tickets can be used at any time within the 28-day period.

If they use up all their passes, customers can buy another flexi season ticket within the 28 days.

- **Greater Anglia improves its customer assistance**
- **Brundall Gardens first to get 'Greater Anglia Wildlife Friendly Stations' accreditation**
- **Greater Anglia: Rail depot improvements help to boost recycling**

And now customers can buy them quickly and easily by using Greater Anglia's self-serve ticket machines, making it quicker and easier to commute at a time convenient to them.

Anyone who needs help using the ticket machine can press the ticket assistance help button on the machine to be connected to ticket office staff in Norwich who will guide the customer on the machine.

Flexi seasons can be bought on any Greater Anglia ticket machine outside of the London oyster area.

These tickets are also still available from the ticket office or to buy online from the Greater Anglia website.

Flexi season tickets must be loaded on to a Smart card, which is more durable than a paper ticket and quicker and easier to use at the ticket gates.

They are cheaper than buying anytime day return tickets on the day of travel and passengers can claim a refund on the dates not used, and they can cancel at any time.

Martin Moran, Greater Anglia's commercial, customer services and train presentation director, said: "The pandemic has seen many people's travel patterns change. We know our customers are spending part of their working week in the office and at home, and the flexi season helps them save money on their commute.

"Since its launch last summer, the flexi season ticket has been incredibly popular with our customers and we're pleased they can now buy it from our ticket machines, which are quick and easy to use."