

Greater Anglia reduces timetable after falling passenger numbers

December 20, 2021



Falling passenger numbers, following the latest pandemic guidance and the Christmas season getting underway, have led Greater Anglia to make temporary reductions to its timetable.

The reductions, the operator says, will ensure it can provide a reliable service throughout the latest phase of the pandemic.

Some services are being removed from the weekday timetable from today, but more than 1,200 services — just under 90 per cent of the pre-pandemic timetable — are still running.

Jay Thompson, Greater Anglia's train service delivery director, said: "We are very sorry for any inconvenience this causes to customers.

"Government guidelines asking people to work from home combined with Christmas when fewer people travel has led to a drop in our passenger numbers.

"In addition, we have to plan for our staff being affected by the new omicron variant, especially as we are

already starting to see the early signs of its impact. We've therefore decided to make some revisions to our timetable now, to ensure we can provide a reliable service to our customers over the coming weeks.

"We believe this is better than cancelling trains on the day which is far more inconvenient for our customers - this way they can plan their journeys in advance."

Full details of the service changes will be published on the Greater Anglia website.

Anyone who has booked a ticket for one of the cancelled services can catch either the train before or after the service that has been cancelled.

Customers, Greater Anglia said, **should check services before they travel.**