

Heart-warming thank you note for key transport workers is left on the Metro in South Tyneside

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A heart-warming thank you note for key transport workers has been left on the Metro system in South Tyneside.

The anonymous note, which was found by cleaners on board a Metro train at South Shields Transport Interchange, pays a warm tribute to staff who are keeping the network running during the lockdown.

The note says: "Thanks for Metro staff for working hard in this situation. We appreciate you. We love you all."

It comes just days after seven year-old Kasie Williams from South Shields left her own letter of thanks for staff.

Kasie's letter read: "To Metro workers, I am called Kasie Leigh Williams I am seven.

"I really want to say thank you for still working hard in this bad times.

"If you didn't come to work my mum and me couldn't of got any food and supplies in.

"So thank you all you are fantastic."

Nexus, the public body which runs the Tyne and Wear Metro, said the notes were great for the morale of frontline staff at a difficult time.

Customer Services Director, Huw Lewis, said: "The whole Metro team are doing an heroic job keeping trains moving for key workers and people who need to make essential journeys to shop for food. This letter is so heartfelt and inspiring, it really brings home what an important role they have to play at this difficult time.

"We have a small army of engineers, controllers, train crew, customer service advisors and cleaners at work night and day.

"These letters are a precious thing for us to share and I can't say thank you enough to the people who have taken the taking the time – and had the thoughtfulness – to write."

Photo credit: Nexus