

Hird Rail Services 100% OTIF Deliveries to Network Rail

October 13, 2020



Hird Rail Services (HRS) have been a key supplier to the UK rail industry for over 12 years, manufacturing Insulated Rail Joints at their purpose-built facility in Doncaster. Their forward-thinking vision has continued to add value to the sector by constantly investing in cutting edge technology to innovate and streamline their manufacturing process. HRS have raised the bar with regards to Insulated Rail Joint design, assembly and life expectancy. As a result, they are able to produce a world leading product that meets and exceeds the global rail sector's most rigorous testing criteria.



Since the commencement of their first contract with Network Rail, HRS have achieved an impressive promise date OTIF (On Time In Full) of 100%. This high standard of service has been realised without any reduction in product quality. From the outset, HRS have effectively utilised their production capacity supplying in excess of 50,000 Insulated Rail Joints with no justified faults reported.

The expert team at HRS contribute greatly to the high service level and have had extensive experience in collaborating and working in partnership with UK and overseas customers for over a decade.

John Smith of Hird Rail said: "Order fulfilment goes far beyond providing a world class product, success comes from entering into open business relationships with our customers, in order to achieve the most effective outcome for both parties."

HRS's vision for the future is to continually improve on the high-quality standards of their products and services. Whilst at the same time recognising the changing requirements of their customer base. The team are currently working on innovative developments to the IRJ, specifically focussing on performance, maintenance and safety. HRS's company objective is to continue to offer an unrivalled, world class product and service to the UK and global rail industry.

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