

# Hull Trains and Hitachi Rail celebrate top award for reliability

November 29, 2022



Hull Train Hull Trains has been named 'Best in Class' at a national awards ceremony to recognise the most reliable fleets in the railway industry.

The Hitachi built and maintained (Class 802s) Paragon fleet won the award due to the high levels of reliability achieved across 2022.

The Golden Spanner awards, organised by trade publication Modern Railways, celebrate the best of rolling stock maintenance and practices, paying tribute to those companies making the greatest strides in train reliability on behalf of passengers.

Hull Trains was awarded a Gold – the highest accolade possible – in the 2nd Generation new inter-city category.

Martijn Gilbert, managing director of Hull Trains, said: "This is a fantastic achievement and testament to the commitment and hard work of our Fleet team, working in partnership with Hitachi.

“They always go above and beyond in their duties to make sure our customers benefit from some of the most reliable services in the country. I would like to thank our teams for making this achievement possible and know they will not rest on their laurels in continuing to make improvements to the reliability of Hull Trains’ services.”

Sara Holland, fleet director at Hitachi Rail said: “Receiving this prestigious award for reliability is the best way to celebrate the three-year anniversary of the Paragon fleet.

“The Hitachi intercity fleet has consistently ranked inside the top 10 on the UK reliability table, often being three times more reliable than the industry average.

“This award is tribute to the collaboration between Hitachi and Hull Trains, as we look to improve reliability, so passengers continue to feel the benefits of these high performing trains.”

The aim of the awards is to encourage the spread of best practice within train maintenance and the Golden Spanners awards are known to have made a valuable contribution to this aim. More than 350 representatives from across the industry gathered in London for the annual awards ceremony on Friday 25th November. s and Hitachi Rail celebrate top award for reliability