

Improvement work at Whitehaven station has transformed the car park and waiting shelters

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The car park at Whitehaven station has been resurfaced and redesigned, increasing the number of parking spaces for passengers, including the addition of two more accessible bays, taking the total to four.

Northern has also relined the car park to create safe walking routes and a pedestrian crossing.

A new waiting shelter has been installed replacing a disused bicycle rack, while the other existing shelter has been modified to provide better protection from the elements.

The improvements at Whitehaven station comes as part of Northern's wider programme of transformation across the rail network.

Northern's campaign – A Better Way to Go – highlights the work being done by the train operator to improve its stations for passengers.

Chris Jackson, Regional Director at Northern, said: "I am confident that these enhanced facilities will be welcomed by our customers. We are really pleased to see that the upgrade has been completed to such a

high standard.”

He added: “We are working hard to make sure our stations are safe, accessible and welcoming places for passengers. Even small changes like installing a new shelter or resurfacing a car park can make a big impact for our customers using the Northern network.”

“Our Better Way to Go’ campaign demonstrates the hard work that has taken place as we continue to transform rail travel in the north and I’d like to thank everyone who has been involved.”

The campaign, which will be seen in stations, on-trains and online, will also cover improvements such as:

- Flexi ticketing with installation of new validating machines provide a Tap in, Tap Out – Smartcard solution
- Industry leading mobility scooter policy
- Roll-out of more bodycam units for station staff
- Improved CCTV
- Car park refurbishments
- Platform extensions

As part of the campaign, Northern has launched an online tool allowing people to find out what improvements have been made to their local station. The tool can be found at

<https://www.northernrailway.co.uk/better>

Photo credit: Northern