

# Improvements planned for London Liverpool Street gateline

April 29, 2021



Work to improve the gateline at London Liverpool Street station – where passengers use their ticket to enter and exit train platforms – is due to start tomorrow (April 30).

Network Rail and Greater Anglia are increasing the number of ticket gates between platforms 11-17, which should ease crowding at busy times.

The project, which is being funded by the Department for Transport, will see the number of wide aisle gates double from four to eight and made automatic, so customers can operate them using their tickets without requiring any assistance from station staff.

While the work is carried out, passengers may need to use different gates and allow more time to get on and off the train.

Work is due to start on Friday 30 April and be completed this summer.

Lee Ivor Smith, Greater Anglia's Head of Customer Service, South, said: "Liverpool Street is a busy station

which welcomes millions of people every year. These improvements will help reduce crowding during peak times and help customers board trains quicker.

“We would like to thank customers for their patience while this work is carried out.”

Emma Watson, Network Rail’s Liverpool Street Station Manager, said: “The improvement works mean that some passengers will have to take a slightly different route to get to and from their platforms. We will have signs in place and station staff will be here to help. We’re sorry for the disruption while we increase the number of ticket gates.”

*Photo credit: Greater Anglia*