

In The News | 15th June 2021 | Latest Rail News

June 15, 2021



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Transport for London (TfL) has announced a series of measures it is putting in place to continue to improve how it tackles hate crime on the network, making public transport a more welcoming and safer place for everyone as more people return to the network.

This follows several months engaging with community groups and TfL's frontline staff to better understand lived experiences and concerns about hate crime on the transport network.

TfL says it takes a zero-tolerance approach to all forms of abuse on its network and is working hard to ensure its customers and staff are safe, feel safe and have the confidence to report any incident knowing that it will be taken seriously and investigated.

[Click here for more details.](#)

Rail passengers in the East Midlands are facing a summer of strikes with a series of 24-hour walkouts planned over guards' contracts.

An article in the i newspaper says members of the Rail, Maritime and Transport (RMT) union on East Midlands Railway will walk out for eight days across June, July and August.

The union has accused the company of issuing inferior contracts to some train guards.

Britain's largest long-distance operator, CrossCountry, has announced the appointment of Colette Casey as Customer Director.

Colette has extremely strong commercial experience, having worked in the automotive industry for twenty years for many household names such as MG Rover Group, Vauxhall and most recently Renault as Head of Customer Experience and Quality.

Colette will join CrossCountry in September.

[Click here for more details.](#)

The June edition of our exclusive rail industry magazine **RailDirector** is on a first-class delivery to more than 2,200 rail industry leaders and subscribers.

Our 10th issue, covering everything from track to train, will also be shortly released online to thousands more readers.

June's cover feature is Network Rail's Lorraine Martins OBE talking about standing up against racism and discrimination in the rail industry.

[Click here for more details.](#)

Photo credit: Transport for London