

Infodev offers services to rail businesses

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In the UK alone, Infodev equipment is fitted to train classes 142, 144, 150, 153, 155, 156, 158, 165, 168, 170, 185, 220, 221, 222, 230, 315, 321, 322, 323, 333, 442 and HST.

Infodev EDI equipment is reliable with many installations dating back to 2006 performing exactly as expected, delivering passenger counts to clients. Adding to the many reasons to select Infodev EDI equipment, Infodev is now offering an extension to their return to base warranty by offering full long-term support packages utilising technicians in Europe and the UK to provide service level agreements.

Infodev equipment has inbuilt remote conditioning reporting functionality alongside count information, system health and performance data. In many instances, correction of any counting error can be made by remote intervention right down to the level of individual sensors. Where a problem requires further investigation the software reports, in conjunction with the Infodev support service team, can plan physical intervention activities. This is all backed up by a local economic repair service.

Infodev expects that this service will add further attraction to the selection of Infodev equipment for installation throughout the UK by providing clients with both intrinsically reliable products and the assurance of the quality of service for which Infodev is renowned.

In addition, Infodev offers a reporting and analysis service, or licences software packages enabling train

operators to evaluate all passenger service operational passenger density. The reporting software is coupled with a self-healing and predictive capability, providing exceptional service and timetable planning capability that together with our wider offering, provides a comprehensive service to train, tram and bus operators.

On-Train is the UK Representative of Infodev. Contact details klane@on-train.co.uk Telephone 07527 811700. All commercial contracts for support are directly to Infodev BV. See the full range of Infodev solutions at www.infodev.ca