

# KeolisAmey Metrolink strengthens commitment to employee safety

April 15, 2021



KeolisAmey Metrolink (KAM) has made it easier for its employees to speak up about health and safety concerns by becoming a member of **CIRAS** – the confidential health and safety reporting service for the UK transport sector.

When an employee contacts **CIRAS** with a health or safety issue, CIRAS will listen and share the concern with KAM – without identifying who raised it. KAM can then investigate and do whatever is necessary to address the concern. Finally, CIRAS will feed this back to the employee so they are aware of the outcome.

With about 2,000 member companies, CIRAS makes it possible for everyone to have a voice whatever the circumstances, so that health and safety concerns don't get missed. **CIRAS** membership means everyone at KAM will get to share in making the tram operator as safe as it can be.

Ben Kershaw, Health, Safety, Quality and Environment (HSQE) Director at KAM, said: "The safety and health of our colleagues and customers is our number one priority. Our CIRAS membership reinforces our commitment to zero harm and creating a positive, transparent, reporting and learning culture where everyone is empowered to raise any concerns they may have. We recognise that for some, reporting of

health and safety concerns is not always an easy thing to do. It is, therefore, essential for us to provide a system for reports to be made confidentially, enabling our organisation to learn and continuously improve our approach.”

Catherine Baker, Director of CIRAS, said: “We welcome KAM on board. Joining CIRAS sends a clear message to their employees and the wider industry that they want to know about all health and safety concerns, even in situations where it may be hard for people to come forward.

“KAM will be a valuable addition to the CIRAS community, where members share ideas and good practice in order to make the industry a safer place for us all.”

[Click here for more details.](#)

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