

# Lifts to be made more reliable for passengers at Birmingham International station

August 21, 2020



Passengers are being advised about maintenance work on lifts at Birmingham International station which starts next week.

Lifts across all five platforms will have parts replaced, starting on Monday 24 August. The work will take place until November 2020.

The essential maintenance, part of Britain's Railway Upgrade Plan, will improve reliability for passengers for years to come.

Work will start on platforms 4 and 5 first, followed by the lifts on 3 and 2 and finally on platform 1.

Additional staff will be on hand to help passengers with heavy luggage while the lifts are out of action. Passengers needing wheelchair assistance are urged to book in advance.

Tom Wadsworth, senior asset engineer from Network Rail, said: "Replacing essential parts of the lifts at Birmingham International station will help keep them safe and operational for many years. We understand

the lift upgrade may cause some inconvenience, but we are working closely with station operator, Avanti West Coast, to minimise this as much as possible. I thank passengers for their patience while we make these vital improvements.”

Rebecca Stone, Avanti West Coast station manager at Birmingham International, said: “There is an opportunity to carry out necessary work with fewer people travelling. Our team will be on hand to help those customers in need of extra help.”

You can book assisted travel by calling Avanti West Coast’s assisted travel team on 08000 158 123 or by visiting [www.avantiwestcoast.co.uk/onboard/assisted-travel](http://www.avantiwestcoast.co.uk/onboard/assisted-travel).

Passengers are being advised to allow extra time for their journeys and to plan ahead on the National Rail Enquiries journey planner at [www.nationalrail.co.uk](http://www.nationalrail.co.uk).

*Photo credit: Avanti West Coast*

---

For today's rail news from [railbusinessdaily.com](http://railbusinessdaily.com) click [here](#).