

LNER launches Customer and Community Improvement Fund

January 14, 2019



The Customer and Community Improvement Fund will open for applications later in 2019 and we want customers and communities along the East Coast mainline to submit bids for funding. The fund is designed to help customers and communities undertake projects and initiatives that will help address a local issue and bring to life unused or forgotten spaces.

The fund offers £500,000 each year. The successful applications will begin their projects in spring 2019 and as part of the fund we will continue to support schemes previously started under Virgin Trains East Coast. These include working with the Bee Friendly Trust to enhance the station environment for bees, improving subways at Retford and Grantham, and helping to set up a Cycle Hub at Darlington Station.

Tim Hedley-Jones, Major Projects Director, said: "We're really pleased to be able to support local initiatives across our route and are delighted that through this fund we can give customers and community groups an opportunity to direct which projects we support in the coming years.

"We want bids of all shapes and sizes which relate to our route, so I'd encourage customers and organisations to get in contact and share their ideas."



The fund is in addition to significant investment already committed to improving our train services for customers which, among others, will see new Azuma trains be introduced to the East Coast mainline.

Find out more about the CCIF fund and how to apply here.