

LNER project sees 600,000 studs added to platforms across its network

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New tactile surfacing has been installed at every LNER managed station, making platforms safer for customers.

The operator said that raised surfaces create a visual and physical alert to the presence of the platform edge, which are especially helpful to people who are blind or partially sighted.

More than 600,000 studs have been installed across platforms over the past two years and work has just been completed on the project, introducing and enhancing the surfacing across eleven stations managed by LNER.

Carl Howarth, Principal Estates Manager at LNER, said: "The studs and paving on our platform edges are just some of what we have been working on to help make our stations even more accessible and safer for our customers. We have already opened our first Passenger Assist Lounge and Family Lounge and are planning to introduce facilities at more stations. Our new digital information screens incorporate British Sign Language, providing the latest travel information for customers, and we have upgraded many waiting areas, offering a more comfortable and enjoyable experience when visiting our stations. We are proud to continue working to make rail more inclusive for all."

The surfacing is in place on platforms at all of LNER's eleven managed stations: Berwick-upon-Tweed, Newcastle, Durham, Darlington, York, Wakefield Westgate, Doncaster, Retford, Newark Northgate, Grantham, and Peterborough railway stations.