

Motherwell ticket office relocates as fifth phase of redevelopment progresses

November 21, 2022



As part of the ongoing redevelopment of the station, ScotRail is advising customers that the current temporary ticket office at Motherwell station will be relocated later this week.

From Friday, 25 November, the current temporary ticket office outside of the station building will be relocated to a new temporary location inside the station, which will enable landscaping and utilities work to take place within the current location.

The new temporary ticket office will be installed in what will eventually become a new retail space next to the main concourse, and will remain there until February 2023.

John MacDonald, ScotRail senior project manager, said: "From Friday (25 November), the current temporary ticket office will be moved inside the new station building until work on the permanent ticket office is complete.

"Over the coming months, the station's redevelopment project will see the new domed glass roof installed before work on the interior of the new expanded concourse, ticket office, and retail spaces commence.

“Making rail an attractive option is a key aspect of our recovery from the pandemic, and I believe that the improvements being made at Motherwell station will help to encourage more people back to the railway.”

Over the past few weeks, work on the redevelopment project has seen the installation of the steel structure which will house the new expanded station concourse and enhanced forecourt, which has allowed work on an eye-catching new glazed dome roof to begin.

Throughout December, more than 140 glass panels will be fitted to form the new roof, which once complete, will create a brighter and more modern station.

North Lanarkshire Council is also carrying out work to overhaul the public realm outside the station building to create a new transport hub, with support from the Glasgow City Region City Deal.

This includes an expanded bus facility, new station access road, car drop-off area and blue-badge parking, as well as improved facilities for taxis and pedestrian and cycle access.

Once complete, it will improve links between bus and train services as well as reducing congestion in the town centre.

The station redevelopment project will deliver a host of further benefits for customers including improved ticket retailing facilities, an enhanced retail environment with food and drink offering, and refurbished waiting facilities.

Councillor Jim Logue, North Lanarkshire Council Leader, said: “The work at Muir Street will mean improved transport links for everyone using Motherwell railway station and the town centre, on foot or by bus, taxi, bike, train, or car.

“It will create a new access road and footpath from Hamilton Road, an expanded bus stop and improved shelter, a drop-off point, facilities for taxis, and blue badge parking spaces.

“Combined with ScotRail’s major work to the station itself, this project will provide the transport facilities and links to meet the needs of residents, businesses, and visitors as well as helping to reduce carbon emissions and achieve our net zero ambition by 2030.”