

Nearly half a million pounds recovered from fare-dodging fraudsters on EMR

October 27, 2022



Nearly half a million pounds has been recovered by [East Midlands Railway](#) (EMR) as they clamp down on fraudulent travellers.

From 1 January to 13 October, revenue protection officers and onboard staff have issued 9,642 notices and successfully prosecuted 1,470 fare avoiders through the courts – returning a combined total of £493,000.

Neil Grabham, customer services director at East Midlands Railway, said: “The vast majority of our customers always buy a ticket, and they understand that for the railway to successfully operate, improve, and secure investment, fares need to be paid for.

“Sadly though, there are a minority of determined people who always look to evade paying or look for ways to work the system.

“We have recently added to our revenue protection teams and created a totally new fraud team, all of whom will be doing everything they can to reduce ticketless travel and hold persistent offenders to account.”

The fines were made for a number of reasons, including travelling without a valid ticket, fraudulently travelling on a child's ticket, and travelling beyond the destination of their ticket. Offenders were only pursued through the courts after they travelled without a ticket and refused to pay for their journey and the corresponding fine.

More information concerning East Midlands Railway's fare policies can be found on its website here:

<https://www.eastmidlandsrailway.co.uk/help-manage/about-us/policies/penalty-fares>