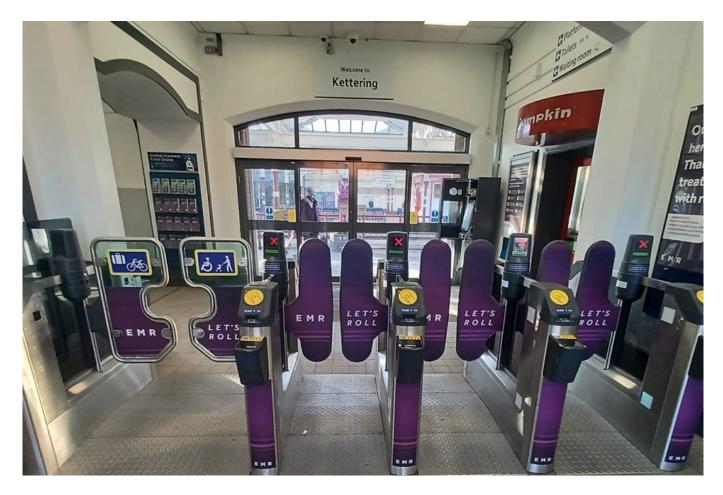
RailBusinessDaily

New gatelines to open at Corby and Kettering stations

January 23, 2023



East Midlands Railway (EMR) is to begin operating gatelines at Corby and Kettering station from today (Monday, 23 January).

The staffed gatelines, which represent a £698,000 investment on the EMR Connect route, are designed to give customers a more secure and seamless experience when travelling through the station concourse.

They also help reduce the number of customers travelling without a ticket, discourage anti-social behaviour and improve security.

EMR staff will be on hand to advise customers who need help understanding how to use the barriers – including the benefits of using an EMR Smartcard.

The EMR Smartcard makes travel quicker and easier by keeping train tickets securely in one place. There is no need for customers to queue to collect tickets, they can simply tap their Smartcard onto the reader at ticket machines, platform validators and ticket gatelines.

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Plans are ongoing to operate gatelines at Wellingborough station soon – this will mean the whole of the EMR Connect route will use barriers.

Neil Grabham, Customer Services Director, said: "The installation of these new gatelines are part of our efforts to modernise and improve our EMR Connect network.

"As well as stopping a loss of revenue, which is ultimately taxpayers money, they will also help to improve security at stations for customers.

"Customers will also be able to take advantage of all the convenient benefits that the EMR Smartcard brings too."

Photo credit: East Midlands Railway