

New waiting room and coffee shop opening soon at Cambridge station

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Rail passengers using platforms 7 and 8 at Cambridge station will soon benefit from the opening of a new waiting room and coffee shop.

Greater Anglia has almost completed construction of the new facilities, which, in addition to the existing waiting shelters, will improve passenger comfort on the island platforms.

The new waiting room benefits from energy efficient heating and air-conditioning, new seating, automatic doors to provide easy access for disabled people and people with pushchairs and luggage, a train departure summary screen and charging points for laptops and mobile phones.

It is expected to open in a few weeks' time and the coffee shop will open once a tenant has been found.

Simone Bailey, Greater Anglia's Asset Management Director, said, "As passengers start to return to the railway, it's important that we continue to invest in upgrades that will improve their journey and maintain rail as an attractive travel option by providing excellent facilities and service to our customers."

Platforms 7 and 8 and the new connecting footbridge and lifts were built in 2011 to accommodate longer trains between Cambridge and London Liverpool Street.

The addition of these platforms meant that trains could arrive and depart in either direction, freeing up vital capacity on the existing platforms and ensuring that Cambridge could accommodate additional rail services in the future.

Today, platform 7 is for Greater Northern trains to London Kings' Cross and platform 8 serves Greater Anglia trains to London Liverpool Street and Cross Country trains to Stansted Airport.

As more people return to rail, Greater Anglia is seeing some trains and stations getting busier. More trains have been added to the timetable and customers are encouraged to use the full length of trains and platforms.

They are also advised to use the operator's 'Less Busy Trains tool' at [greateranglia.co.uk](https://www.greateranglia.co.uk) and opt for a quieter train.

Face covering compliance is high on trains and stations and trains are well ventilated either by air conditioning which replaces air inside the train every six to nine minutes or by open windows.

Greater Anglia is also continuing with enhanced cleaning and sanitisation of trains and stations.

Full details of the revised timetable and measures Greater Anglia is taking to keep people safe are available from www.greateranglia.co.uk

Photo credit: Greater Anglia