

Northern gets Gold Standard Investors in People recognition

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Northern is delighted to confirm that it has been awarded the Gold standard to the internationally recognised **Investors in People** scheme.

The north of England train operator, which employs close to 7,000 people, has been assessed through a rigorous process to have made work better and has improved on its Silver accreditation from 2019.

- **TransPennine Express and Northern celebrate after getting recognition at prestigious equality awards**
- **Northern's new timetable**
- **Northern works with Newcastle Gateshead Initiative to help visitor economy**

Investors in People (IiP) is an independent and non-profit making organisation that reviewed what it was like to work at **Northern** through an all-colleague survey and more than 120 staff interviews.

The Gold standard is extremely difficult to achieve, and **Northern** accreditation puts it in the top 83% of organisations assessed across the globe.

In their report, the **IiP** assessors recognised a number of highlights which they said **Northern** should be proud of.

Northern was deemed to have a very clear vision and long-term business plan, allowing colleagues to understand expectations, targets and their contribution to operating a successful service providing more than 100 million passenger journeys a year.

Assessors praised the collaborative internal approach and noted colleagues were encouraged to 'go do their thing' whilst Learning and Development within **Northern** was acknowledged as sector leading with fantastic opportunities for personal development and career progression.

Northern has worked hard on and is extremely proud of its approach to equality, diversity and inclusion and the **IiP** experts agreed that significant progress has been made in these critical areas.

Strong two-way colleague communication and the use of feedback within the workplace were also viewed as positive and making a difference to internal culture.

Nick Donovan, **Northern's** Managing Director commented: "This is fantastic news and everyone at Northern is proud of achieving the Gold standard accreditation.

"Gold is not an easy thing to achieve, and the review process has been rigorous and detailed. I am delighted that **Investors in People** assess **Northern** to be one of the best performing people organisations in this country.

"It's our great people doing their thing day in and day out that have made the difference and I want to thank them for their continued hard work and commitment.

"We won't rest on our laurels, and we will continue to work together to make **Northern** a great place to work."

Over the last 30 years, **Investors in People (IiP)** have accredited more than 50,000 organisations and their accreditation is recognised in 66 countries around the world, making it the global benchmark when it comes to people management.

Paul Devoy, CEO of **Investors in People**, said: "We'd like to congratulate **Northern**. Our Gold accreditation is a fantastic effort for any organisation, and places **Northern** in fine company with a host of organisations that understand the value of people."