

Northern's cleaning regime reaches an impressive number

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Northern said its train carriages have been cleaned almost one million times last year.

In 2021, a total of 952,514 cleaning operations were carried out.

In the wake of the pandemic, Northern says it is taking extra care to clean its trains and stations for customers.

It has a host of more than 600 dedicated cleaning staff who operate on trains and stations, focusing particularly on so-called touch points (like buttons, tables and toilet facilities). The “enhanced” cleaning regime is carried out to cut the risk of contracting COVID-19, although it says transmission is low already on the network.

Tricia Williams, chief operating officer at Northern, said: “We are dedicated to providing enhanced cleaning at stations and on-board its trains.

“We know cleanliness, now more than ever, is vitally important for our customers. We’ve invested in more

cleaning staff than ever before, and our enhanced cleaning regime is designed to protect customers and staff. Our message to our customers is clear; you can travel with Northern with confidence.”