RailBusinessDaily

Northern's customers asked to prepare for December timetable changes

December 7, 2020



Northern is calling on its customers to plan journeys carefully ahead of timetable changes later this month.

The train operator, alongside many other businesses and industries, continues to feel the impact of coronavirus and is introducing new timetables that build on the modest changes made in September.

The new schedules, introduced from Monday December 14, will see some additional services on a few key routes – though the focus remains on delivering reliability and punctuality for customers.

A spokesperson for Northern, said: "This has been a difficult year and we fully understand how important rail services are to the communities we serve.

"We have done all we can to provide the best possible service during unprecedented conditions and our new timetables are designed to build on the enhancements we delivered in the autumn and retain high levels of reliability."

As part of the new schedule Northern will run additional trains on the following routes:



- Barrow Manchester Airport
- Bentham Line
- Blackburn Wigan
- Chester Manchester Piccadilly
- Chester Leeds
- Darlington Saltburn
- Gainsborough Sheffield
- Liverpool Lime Street Manchester Airport
- Rose Hill Manchester Piccadilly
- Settle Carlisle
- Windermere Manchester Airport

Elsewhere Northern will, at least, maintain current service levels, though there may be changes to the times at which those services operate.

The spokesperson added: "We have had to balance the demand for services with other factors, such as the ongoing impact of the pandemic, and driver and conductor training which had to be paused earlier this year.

"We fully understand the role we play in keeping people on the move and I am calling on all customers to familiarise themselves with the new timetables, and to check carefully before any journeys to ensure all travel goes as smoothly as possible."

Northern's new timetables start on 14 December and details can be found online via the Northern website or at National Rail Enquiries.

Meanwhile, Northern continues to take additional steps to make the railway as safe as possible. Extra cleaning is being carried out on trains and at stations and the operator is asking customers to travel during less busy times where possible. And, of course, face coverings are mandatory (aside from those with specific exemptions) on all trains and at stations.

Photo credit: Northern

For today's rail news from railbusinessdaily.com click here.