

Northern's new maps let customers virtually explore stations in 3D

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New interactive maps are set to be added to Northern's website, making it easier for customers to navigate through the rail operator's stations – and explore them virtually in 3D.

The Street View 3D maps have been designed to help disabled customers, and anyone who is anxious about travelling, to build confidence and familiarity.

The maps will enable customers to move through Northern's stations in an interactive way and find facilities such as ticket offices, toilets, and platforms.

Work is under way to create the maps using 3D scanning – with Manchester Victoria already available to use, and they will be completed by the end of March next year.

All Northern's stations will also have updated 2D maps which will also be available to customers online by the end of November.

Mark Powles Commercial and Customer Director, at Northern said: "Our customers are the heart of

everything we do, and our ultimate goal is to make Northern's services accessible to all.

"Northern is the first train operator to offer both 3D and 2D maps for our customers and this forms part of our wider project to transform our network and encourage people to use public transport - no matter their circumstances."

"This project is part of our wider programme of improvements, such as the introduction of 101 new trains now complete, the full refurbishment of all older trains, and enhancements at many stations - including improved accessibility to encourage all our customers to 'go do their thing'.

Photo credit: Northern