

# ORR reveals latest figures on passenger rail performance

May 26, 2022



The [Office of Rail and Road \(ORR\)](#) has today published its latest statistics on passenger rail performance.

The rail regulator's stats show performance worsened in January to March 2022, but punctuality was still better than before the pandemic.

## 2021-22 Rail Performance



### Trains planned

**6.69 million**

trains were planned in Great Britain in 2021-22.

### Trains arriving on time

**73%**

of recorded station stops were arrived at On Time.



### Cancellations

**3.3%**

of trains planned were cancelled in the year up to March 2022.



[orr.gov.uk](http://orr.gov.uk)

In the three months, of the 1.64 million trains planned, 72.4% arrived on time, 89.1% arrived within 5 to 10 minutes after the scheduled arrival time and 3.9% of trains were cancelled.

Network Rail gets £1.4m fine following ORR prosecution over life-changing injuries to employee

- **ORR data reveals Britain's railway still one of the safest in Europe**
- **Only one operator - Greater Anglia - improved its punctuality in January to March 2022, and the reliability of most operators worsened in this quarter.**
- **ORR says it has plan to ramp up holding to account of Network Rail and National Highways**

**Punctuality better than before pandemic, down compared with same time period last year**

On Time, PPM and Cancellations score, Great Britain, 1 January to 31 March 2022  
and change from same quarter of 2021 and 2020

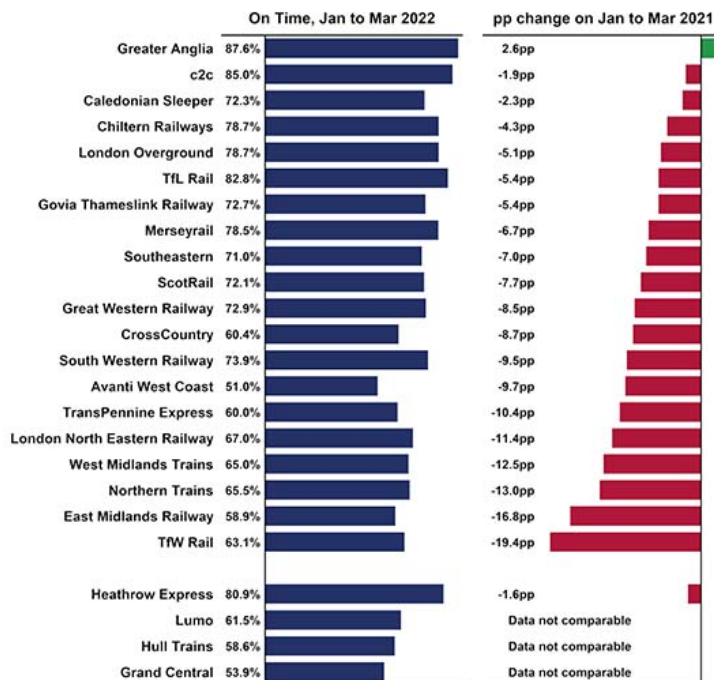
Measure	Jan to Mar 2022	Compared with Jan to Mar 2021		Compared with Jan to Mar 2020	
On Time	72.4%	↓	-8.0pp	↑	6.8pp
PPM	89.1%	↓	-3.9pp	↑	3.3pp
Cancellations score	3.9%	↑	1.5pp	↑	0.1pp

Source: Passenger rail performance 1 January to 31 March 2022



*Punctuality figures from ORR*

### Punctuality improved for one operator only compared with same quarter last year



Source: Passenger rail performance 1 January to 31 March 2022

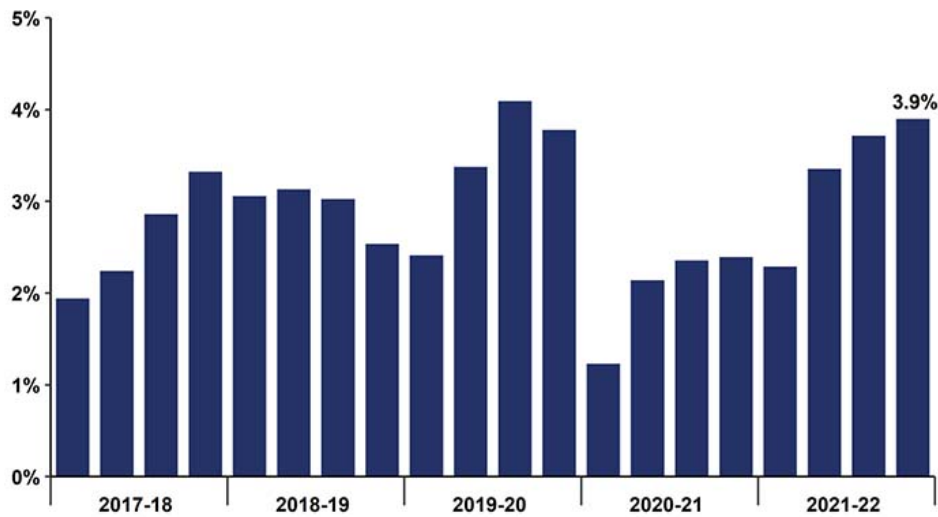


### Punctuality improvement by operator

Over half (51.2%) of cancellations were attributed to train operators and around a third (16.6%) were the fault of track or signalling issues.

ORR's stats also show that in the year to March 2022 (1 April 2021 to 31 March 2022), 73% of trains arrived on time and 89% within 5 to 10 minutes. This was down 6.7pp compared with the previous year ending March 2021, but up 8.2pp compared with the year ending March 2020.

### Cancellations score, Great Britain, quarterly data, April 2017 to March 2022



Source: Passenger rail performance 1 January to 31 March 2022



#### *Cancellations scores*

During the year, there were 6.69 million trains planned in Great Britain, which was up 9.6% compared with the previous year ending March 2021 and down 14.1% compared with the year ending March 2020.

ORR's full report can be found on its [Data Portal](#).