

# Update after Metrolink services impacted by tram availability

July 26, 2021



Following repairs throughout yesterday, the Metrolink operator, KeolisAmey Metrolink (KAM), is planning to operate a normal weekday timetable today, Tuesday 27 July, subject to driver availability.

KAM continues to carry out a detailed examination of the network – the largest light rail system in the UK – and while the cause of the damage to the trams remains under investigation, additional measures have been put in place to return more trams to the network and operate a normal service.

TfGM's Interim Head of Operations, Alex Cropper, said: "I'd like to apologise to everyone who has travelled and whose journey has been inconvenienced by the much-reduced service today.

"KAM's engineering staff and other colleagues have been working throughout the day and are planning to launch a normal weekday service tomorrow.

"However, like many other transport operators, they are still managing high levels of absences due to coronavirus and all available staff are working very hard to keep people moving as best they can, and I'd encourage people to still plan ahead and check before making their journey tomorrow."

The latest information and updates are available from [@MCRMetroLink](#) and the [TfGM website](#).

The news after yesterday Manchester Metrolink passengers were being encouraged to plan their journey as fewer trams are in operation across the network.

Speaking yesterday before today's update, Transport for Greater Manchester's Interim Head of Operations, Alex Cropper, said: "The operator has had to launch a much-reduced service after finding damage to over 40 trams during overnight maintenance (on Sunday).

"I'd like to reassure everyone that we are working extremely hard – in already very challenging circumstances – to resolve this issue, but it will have an impact on both the frequency and capacity available on the network.

"Staff will be out to support passengers, and we have put ticket acceptance in place across the network so customers can use local bus and train services to make their journey.

"We will keep people updated throughout the day, but please plan your journey in advance and, if you can, consider walking, cycling, or using other modes of transport."

Passengers must wear a face covering, unless exempt, if using the Metrolink network and are encouraged to clean their hands frequently and use contactless payment.

The latest information and updates are available from [@MCRMetroLink](#) and the [TfGM website](#).

*Photo credit: Transport for Greater Manchester*