

# Scotland's train punctuality reaches highest level in almost three years

April 6, 2020



Train punctuality has reached its highest level for almost three years as everyone across Scotland's Railway works flat out to deliver a vital service for key workers.

Despite two timetable revisions, and alterations to critical services for NHS staff and other key workers, the figures for the most recent period of performance (1 March – 31 March) show that 92.3 per cent of trains met the rail industry standard public performance measure (PPM).

This is the highest PPM for a single period since August 2017. It means the PPM MAA (Moving Annual Average), a key performance target for the Scottish Government, has returned to 88.5 per cent – increasing from 88.2 per cent.

Throughout the country, there has been a considerable improvement, with Intercity services connecting the cities across Scotland 10.7 per cent better than the same period last year.

The hard work and dedication of ScotRail and Network Rail Scotland key workers has also helped greatly to reduce cancellations across Scotland and keep people moving.

Alex Hynes, Managing Director of Scotland's Railway, said: "During this unprecedented time, Scotland's Railway is delivering an absolutely critical service to keep the key workers moving across the country.

"Our own people are part of that key worker group, and I am delighted their hard work and commitment is delivering a high level of punctuality and getting people to where they need to be.

"The railway has a vital role to play in the coming weeks and months, as we keep key workers moving, and ensure that freight services move essential supplies throughout Scotland."

*Photo credit: ScotRail*