## RailBusinessDaily

## ScotRail gives advice on Ed Sheeran travel

June 15, 2022



Ed Sheeran fans travelling to his ' $+ - = \div x$ ' tour at Hampden Park on Thursday, 16 and Friday, 17 June have been urged to plan their journeys in advance and know their options for travel.

ScotRail is urging those heading to Hampden to see Ed Sheeran to travel to the stadium early, allow plenty of time for their journey, and to consider their travel options when heading home.

The concert is scheduled to start at 6pm, however, gates at Hampden Park will be open from 4pm, and ScotRail is encouraging fans to get to the venue early as trains will be very busy.

Regular commuters who use Neilston and Newton services should also be aware that trains will be much busier than normal with people traveling to the concert.

To help people get to the gig, ScotRail will be adding extra carriages to as many trains as possible from Glasgow Central to Mount Florida and Kings Park, the closest stations to Hampden Park, from midday until the headline act is due on stage.

However, the train operator is urging customers to check their journey and consider their travel options, as there will be no trains departing Mount Florida back to Glasgow Central after the event finishes due to the

## RailBusinessDaily

temporary timetable currently in place. There will also be a very limited number trains out of Glasgow city centre after 11pm. These are:

- 23:17 Glasgow Central to East Kilbride
- 23:22 Glasgow Central to Stirling
- 23:30 Glasgow Central to Ayr
- 23:45 Glasgow Queen Street to Edinburgh Waverley

Queuing systems will be in place at Glasgow Central prior to the concert. To reduce the need to queue on the day, customers are encouraged to buy their ticket to Mount Florida or Kings Park in advance via the mTicket system on the ScotRail app.

Buying tickets through the mTickets system means people can buy their tickets from the comfort of their home or on the way to the station and it will instantly become available on their mobile device.

ScotRail will have extra staff on the ground to assist customers, and the train operator is reminding customers that the carrying and consumption of alcohol is prohibited on ScotRail services.

Phil Campbell, ScotRail Head of Customer Operations, said: "We'll be doing all we can to help customers get to the Ed Sheeran concerts at Hampden.

"We're adding extra carriages to as many trains as we can; however, our services are expected to be very busy, so we'd encourage people to travel early if they can.

"Customers should be aware that there will be no trains from Mount Florida after the event finishes, so we urge everyone to plan ahead, check their journey, and consider their travel options.

"Queuing systems will be in place at Glasgow Central before event so please make sure you know where to go. ScotRail staff will be there to help and on hand to direct you."