

# ScotRail supports Samaritans 'Brew Monday' campaign

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ScotRail is supporting Samaritans 'Brew Monday' campaign, by encouraging people to get together for a cuppa and a chat, as it could save a life.

The charity hopes that the campaign will dispel the myth that the third Monday in January, sometimes known as 'Blue Monday', is the most difficult day of the year by encouraging friends, family, and work mates to have a chat over a brew.

To support the campaign, ScotRail is encouraging staff to talk to each other. Whether virtually or in person, a little conversation can go a long way in helping those who may be struggling with their mental health.

Around one in four people will experience a mental health problem this year. Attitudes to mental health could change someone's life.

Once someone starts to share how they're feeling, it's important to listen. Samaritans offers easy to remember 'SHUSH' advice on how to be a good listener:

- **Show you care** – focus on the other person, make eye contact, put away your phone.
- **Have patience** – it may take time and several attempts before a person is ready to open up.
- **Use open questions** – use open questions that need more than a yes/no answer, and follow up with questions like ‘Tell me more’.
- **Say it back** – check you’ve understood, but don’t interrupt or offer a solution.
- **Have courage** – don’t be put off by a negative response and, most importantly, don’t feel you have to fill a silence.

Liz Busby, ScotRail Occupational Health & Wellbeing Manager, said: “ScotRail takes suicide prevention very seriously, and Brew Monday provides us with a fantastic opportunity to show support for Samaritans and the great work they do throughout Scotland.

“If we can encourage people to talk about their problems over a cup of tea, and really listen to what is going on in other people’s lives that might be troubling them or getting them down, then we will have made a significant contribution to their lives and to the lives of those around them.

“One small act can make a real difference to someone’s mindset, and it could potentially save a life.”

*Photo credit: ScotRail*