

Shelter at Lancashire station gets upgrade

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Northern is giving Lancashire customers a 'Better Way to Go' with the installation of a new waiting shelter.

The new facility at Rufford station replaces an older existing worn-out wooden shelter on the Ormskirk-bound platform and comes as part of Northern's wider programme of transformation across the rail network.

Northern's campaign - A Better Way to Go - highlights the work being done by the train operator to improve its stations for passengers.

Chris Jackson, Regional Director at Northern, said: "We are working hard to make sure our stations are safe, accessible and welcoming places for passengers. Even small changes like installing a new shelter can make a big impact for our customers using the Northern network.

"Our 'Better Way to Go' campaign demonstrates the hard work that has taken place as we continue to transform rail travel in the north and I'd like to thank everyone who has been involved."

The campaign, which will be seen in stations, on-trains and online, will also cover improvements such as:

- Flexi ticketing with installation of new validating machines provide a Tap in, Tap Out Smartcard solution
- Industry leading mobility scooter policy
- Roll-out of more bodycam units for station staff
- Improved CCTV
- Car park refurbishments
- Platform extensions

As part of the campaign, Northern has launched an online tool allowing people to find out what improvements have been made to their local station. The tool can be found at <https://www.northernrailway.co.uk/better>

Photo credit: Northern