

South Western Railway welcomes three stations to its family

April 2, 2020



Romsey, Dean, and Mottisfont and Dunbridge have today joined the South Western Railway station family as the train operator takes over the management of the station from sister company Great Western Railway.

SWR will now be responsible for the operation and facilities at these stations, and GWR station staff at Romsey will transfer to South Western Railway.

The change will also see SWR manage customer enquiries in relation to these stations. Customer Help Points at the three stations will now be answered by SWR colleagues at the Control Centre in Basingstoke.

For a short interim period, GWR will manage the Customer Information System and retail services, this will however not have an impact on the day-to-day operation of these stations.

Romsey station car park will now also be managed by SWR through third party supplier APCOA, this means that GWR parking tickets will no longer be valid at this station. Both SWR and GWR services through these stations will be unaffected by the change in station management.

Mark Hopwood, Managing Director at South Western Railway, said: "We are delighted to welcome these three stations into our operation. This addition means we now manage a total of 187 stations across our region."

“We look forward to working with local stakeholders as we start a new chapter for these three stations.”

Photo credit: The Image Team