

The York conductor who helps keep the North on the move

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Rail operator TransPennine Express (TPE) is shining a light on members of its team who put in every effort, each day, to keep people on the move.

No day is the same for conductor Jacob Tyne, who plays a key part in providing the best possible experience for those travelling on trains across the North of England.

Based in York, Jacob, 24, joined the train company last year after starting his rail career with GWR in 2017.

In his role with TPE, Jacob has responsibility for customers on-board the train, with key duties including everything from checking tickets and providing up-to-date information for customers, to safely dispatching the train from the platform – closing the doors when it’s safe to do so and giving the driver the signal to start the train.

With York as his base-depot, Jacob works across a wide variety of routes each day, regularly travelling to destinations including Newcastle, Redcar Central, Saltburn, Scarborough, Liverpool and Manchester.

Jacob said: “Our trains travel to towns and cities right across the North as well as into Scotland, connecting friends and families, workers with their workplaces and playing my part in keeping people on the move is enjoyable for me.

Jacob added: “The best bit about my job is getting to meet a variety of people with an office view that is ever changing. There is always something new to learn or new challenges to overcome to keep people moving. This is no 9 - 5 job, we play our part in getting our passengers to their destinations at all hours of the day.”

TPE is currently looking for new conductors to join the team at York, who alongside Jacob, will play a pivotal role in helping TPE customers get where they need to be.

Jacob added: “This is a fantastic industry and you’ll always be learning throughout your career. If you’re here beyond six months, you’re normally here for life.”

Anyone interested in becoming a York based conductor can apply or find more information [here](#).

The closing date for applications is 29 August 2022.

Photo credit: TransPennine Express