

Tideworks Technology for G&W Terminals across the UK

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Tideworks Technology® Inc. (Tideworks), a full-service provider of comprehensive terminal operating system (TOS) solutions, has announced that Freightliner and Pentalver, subsidiaries of Genesee & Wyoming Inc. (G&W) and the UK's largest intermodal rail freight provider and leading container logistics supplier, selected Tideworks as its intermodal solutions provider for their UK rail and container terminal network.

After a thorough TOS market analysis, Freightliner and Pentalver turned to Tideworks for enhanced TOS that would transform operations and how the companies drive efficiencies, value and scalability in the UK. As a result, G&W will deploy Tideworks Intermodal Pro® TOS and Traffic Control™ equipment dispatch system across its UK-wide network of rail and container terminals.

Chris Lawrenson – Managing Director, Terminal Services, G&W UK/Europe Region said: “We’ve been very pleased with the relationship between Tideworks and Freightliner over the past 10 years. We value the flexibility of Tideworks’ solutions to meet our needs as our network of facilities and TOS requirements have evolved. Tideworks has helped us advance our operations, and we’re excited to further modernise our terminals with Tideworks’ intermodal solutions.”

Tideworks’ Intermodal Pro® and Traffic Control™ will integrate with third-party systems including gate management and automation; container sales, maintenance and repair functionality; as well as support of a customer web portal. In conjunction with Tideworks’ solutions, Advent Intermodal Solutions, a leader in

cloud-based terminal software solutions for the supply chain, will deploy multiple products in its suite of solutions including eModal Community Portal, eModal Pregate Vehicle Booking System, eModal Fee Manager and eModal Equipment Manager.

Thomas Rucker – President of Tideworks said: “We value our relationship with G&W’s UK-based terminal operations and are eager to expand the partnership and strengthen our support of their operations. Freightliner and Pentalver play a vital role in the UK intermodal market, and the integration of our dynamic intermodal offerings will enhance their operations in a competitive industry.”

For the initial deployments within G&W’s UK network, Tideworks will provide all associated implementation services including project management, software configuration and installation, integration services, user training and go-live assistance. Once deployed, Tideworks will offer ongoing maintenance and support services, which include 24/7 technical support and software upgrades.