

Totalkare appoints Director of Operations

December 13, 2022



West-Midlands based workshop equipment experts **Totalkare** has bolstered its senior management team with the appointment of Jessica Porter as Director of Operations.

Since joining the business as an aftersales coordinator in 2013, Jess has excelled in various roles, most recently as Internal Sales Manager overseeing an office-based team of six. Jess' new role will see her responsibilities extended to cover purchasing, the service side of Totalkare's business (including the Company's field service engineers based UK-wide) and general operations.

She said: "I am so excited to take on the role of Director of Operations at such an exciting time for Totalkare. I'm looking forward to overseeing everyday activities and exploring how existing processes can be improved to ensure efficient service and a positive experience for all of our valued customers."

The appointment means Jess joins CEO David Hall, Sales & Marketing Director Adam Bowser and Finance Director Surb Gogna in making up the senior management team at the firm, at what is an exciting time for Totalkare following a sustained period of rapid growth and an expanding portfolio of workshop equipment for both heavy duty and light commercial vehicles.

David Hall announced the promotion to staff in November commenting: "Jess has been an integral part of

Team Totalkare for the past nine years and has a great understanding of the Company's needs as we seek to accelerate the growth we have seen in the last few years. I am confident that Jess is the perfect candidate for the role and congratulate her on her appointment."

Photo credit: Totalkare