

# Train operating companies see reduction in delays

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Just over 65 per cent of recorded train stops arrived early or less than one minute after a scheduled time.

The details for 2019-20 Q3 have been revealed by the Office of Rail and Road – which have found nearly a 3 per cent improvement compared to the same time in 2018-19.

Transport Secretary Grant Shapps Tweeted: “Last year I asked for trains to be regarded as on-time only when they arrive to the minute (not 5 or 10 mins late as per previous measure).

“Today’s data shows movement in the right direction, but there’s plenty more to do. Big changes are coming.”

Using the Public Performance Measure (early or less than 5/10 minutes after the scheduled arrival time) the figure rose to 86.9%.

The proportion of trains classified as cancellations was 3.1%. Train operators were attributed with just over half of cancellations that occurred (51.7%), Network Rail 26.7% for infrastructure and network

management issues and 17.2% for external incidents.

From a train operating point of view 17 saw improvements compared to the year earlier with Great Western Railway up 9.6%.

Table – Cancellations MAA by TOC, 2019-20 Q3 and change on 2018-19 Q3/ Office of Rail and Road