

Train operator sets up new CCTV system to deter and monitor crime

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Greater Anglia has installed new CCTV in an effort to deter potential theft and vandalism and also keep travellers safer.

The operator has now completed an upgrade of CCTV at every station. The system, which records much higher-definition images than its predecessor, is more reliable and allows for remote viewing stations.

There are now more than 2,000 CCTV cameras at Greater Anglia stations and over 3,000 on trains. It says there are up to 111 cameras at a single station.

The solution allows for high-definition footage to be stored for 30 days in accordance with accepted guidelines.

Images are crystal clear with the new system, and it offers better coverage of the station platforms and waiting areas.

Not only can the system be used to provide CCTV to the police to help with evidence gathering and

prosecutions, but it can also be used by Greater Anglia to assess and provide insight into delays and operational incidents.

All sites have been interconnected on a dedicated secure CCTV network. This allows for remote monitoring and downloading at authorised Greater Anglia CCTV control rooms.

The system has been connected to the British Transport Police's Digital Evidence Management Portal so that footage can be electronically uploaded without significant delay, speeding up investigations. Furthermore, direct integration with the British Transport Police CCTV monitoring Centre at Ebury Bridge is in progress.

Meanwhile, a new dedicated CCTV Control Room has been established at Liverpool Street and remote viewing is also already in place at Greater Anglia's Operational Control Centre at Romford.

Further projects are planned to establish and integrate CCTV access on the new trains and staff body cams.

Simone Bailey, Greater Anglia's Asset Management Director, said: "We take our customers' security very seriously so we are pleased to have completed this project to help safeguard them and their possessions while using our stations."

"The message is clear. If you are intending to commit a crime at a rail station in East Anglia, our CCTV will provide us with very clear footage that will help us to identify and prosecute you."

Greater Anglia has a long-term commitment to upgrading station CCTV and has taken advantage of improvements in technology to create a fully integrated video surveillance system that is a significant improvement on the previous stand-alone systems.

The train operator also plans to monitor the footage during disruption to help review and improve customers' experience at stations.

Image credit: Greater Anglia