

## TransPennine Express brings in amended timetable between the North West of England and Scotland from Monday

September 8, 2022



Rail travellers in the North West of England and Scotland are being asked to check their journeys and plan carefully as TransPennine Express (TPE) brings in a temporary amended timetable on its West Coast Mainline route that it says aims to provide greater stability and certainty for customers.

The revised plan, which is being brought in from Monday (12 September), will mean a number of changes for those using TPE's services on the route between Manchester/Liverpool, Preston, Lancaster and Edinburgh/Glasgow.

The changes are being made to provide a more stable and reliable service following recent disruption caused by a range of issues including sustained high levels of sickness and a training backlog as a direct result of Covid. Combined, these factors have seen a number of on-the-day or 'evening before' cancellations being made. Such cancellations are expected to be significantly reduced under this temporary amended timetable.



Jerry Farquharson, Service Planning & Performance Director at TransPennine Express, said: "Our customers want reliable and punctual train services, and we are sorry that we have not been able to provide that due to the ongoing issues.

"In normal circumstances, we have enough people to fully operate our scheduled timetable, however the combination of factors has put unprecedented pressure on our ability to operate a consistent service.

"This temporary amended timetable for our services between the North West of England and Scotland will help us provide more stability and certainty for customers travelling on this route.

"We have put in place measures to communicate this revised timetable to any affected customers and believe that by bringing this timetable in, we will help customers have more confidence and certainty in the delivery of our services."

TPE is now advising customers to check their journeys and plan ahead, with the changes coming into effect for TPE services on the West Coast Main Line from Monday 12 September.

More information on the amended timetable can be found at: http://www.tpexpress.co.uk/amends

Customers planning travel on the route are advised to check their journeys via the TPE website (https://www.tpexpress.co.uk/) or National Rail Enquiries (https://www.nationalrail.co.uk/).

Photo credit: TransPennine Express