

TransPennine Express set to unveil latest investment at Hull Paragon

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Train operator TransPennine Express (TPE) is putting the finishing touches to its latest six figure investment at Hull Paragon Interchange.

A new gateline, designed to reduce ticketless travel and provide a safer space for rail customers, is set to 'go live' this week following an installation process that has transformed the station concourse.

The automatic barriers, which will be staffed when operational, mean rail customers will now need a valid ticket to access the platforms at Hull station. People who want to access the platform to say goodbye to friends or family – or help them to the train – should speak to barrier staff who will use discretion to grant limited access.

Darren Higgins, commercial director at TPE, said: "The new gateline represents our latest investment in Hull and has been installed to provide an even safer travel environment for our customers.

"The barriers mean customers will now have to buy before they board at Hull station and tickets for travel are available at ticket vending machines, via our website or mobile app, or from the ticket office at the

station.”

Darren added: “As with any new technology, it will take people time to adjust to using the barriers and our staff at the station will be on hand to help customers and ensure the gates are used properly.”

Photo credit: TPE