

# Transport Benevolent Fund membership portal goes live

September 1, 2021



Transport Benevolent Fund (TBF) members are now able to personally access their membership account online.

Access is through the [TBF website](#) or via [mypage.tbf.org.uk](https://mypage.tbf.org.uk).

Once logged in members will be able to update their personal details; contact information; employment status; view their claim history; access their dependants' records and, of course, contact TBF if help is required.

John Sheehy, TBF CEO, said: "TBF continues to modernise its working practices and the membership portal is the latest addition to the tool kit. I'm sure our members will find it invaluable having easy access to their account, 24/7."

The site is now fully operational; it is fully secure and operated in line with current GDPR.

Members must ensure that TBF has their current email address on file, as they will need this for their initial

registration into the portal.

John explains: “Upon accessing the portal for the first time, members just need to click ‘forgot password’ to receive an email from us enabling them to set a password of their choice. For GDPR reasons, TBF cannot be involved in this process, but it really is extremely straightforward.

“If you are a TBF member, I encourage you to log in to the portal and help us to manage the fund more efficiently and to give you greater flexibility in control of your membership account.

“If you are not already a member and you work in the public transport industry in Great Britain, then come and join us and see what TBF has to offer you and your immediate family for just £1.25 a week.”

[Click here for more details.](#)