# Unicard and Amdocs Collaborate to Deliver Integrated Multi-Modal Ticketing for Public Transport Users

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*A new solution, powered by Unicard's account-based ticketing (ABT) system and Amdocs' scalable, automated payment platform running on Amazon Web Services (AWS), will enable "tap-in, tap-out" ticketing and smart, frictionless mobility for passengers*

Amdocs, a leading provider of software and services to communications and media companies, has announced a collaboration with Unicard, an established provider of smart ticketing and payment solutions to the public and commercial transport sectors, to create a seamless, integrated ticketing and travel experience for passengers using public transport services.

The new solution, powered by Unicard's account-based ticketing (ABT) system and Amdocs' cloud-based payment platform, will see passengers enjoying a simple, unified "tap-in, tap-out" customer experience for ticketing and payments across various modes of transport spanning bus, rail, tram and micromobility services such as dockless bikes and e-scooters. The multi-modal solution can also be configured to enable multi-operator ticketing.

The aim is to encourage passengers to use sustainable forms of transport by removing the payment friction of switching from one mode of travel to another and providing real-time payment and charging updates.

Unicard's ABT system supports contactless travel, facilitated by tokens in the form of smart tickets, smart cards, mobile apps or digital wallets, while the scalable, automated and API-based nature of Amdocs' cloud-based payment platform – running on Amazon Web Services (AWS) and part of Amdocs' Digital Brands Suite as a Service – allows for the quick and easy addition and integration of new mobility and transport service providers.



*Sean Dickinson*

"Public transport is changing rapidly and Unicard is well placed to support the rollout of more diverse and sustainable integrated networks, particularly with the uptake of new modes of transport including dockless bikes and electric vehicles," said Unicard CEO Sean Dickinson. "Amdocs, with its global expertise in automation and customer experience, was the ideal partner to help us build this type of solution. This is the latest innovation from our portfolio of solutions designed to make public transport much more affordable and accessible."



*Anthony Goonetilleke*

"We're pleased to partner with Unicard to deliver this important initiative, which promotes sustainable and flexible travel options alongside a frictionless customer experience," said Anthony Goonetilleke, Group President of Technology and Head of Strategy at Amdocs.

The Unicard-Amdocs solution is set to be rolled out to passengers in the UK initially, through partnerships with city regions, local authorities and other public administration bodies. It will be showcased by Unicard and Amdocs at Transport Ticketing Global 2022, which takes place on 28-29 June 2022 at Olympia London.